

**Agenda Item No:**

**Report to:** Overview and Scrutiny (Services)

**Date of Meeting:** 17th November 2011

**Report Title:** Quarter 2 Performance and Financial Monitoring

**Report By:** Jane Hartnell and Peter Grace  
**Heads of Policy and Financial Services**

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### **Purpose of Report**

To advise Members of the performance against the 2011/12 targets and performance indicators in Part II of the Corporate Plan and provide a summary of financial information.

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### **Recommendation(s)**

- 1. That the Committee's comments on Quarter 2 performance be addressed by the relevant Lead Member(s) with appropriate action and report back.**
- 2. That staff in the Regeneration Homes & Communities and Environmental Services Directorates be thanked for their hard work and achievements in this quarter.**

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### **Reasons for Recommendations**

To enable the Overview and Scrutiny Committee to undertake their performance management function

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## Introduction



1. Part II of the Council's Corporate Plan sets out the targets and milestones which the Council is committed to achieving during 2011/12. The Overview and Scrutiny Committees play a key role in publicly reviewing performance against these targets on a quarterly basis.
2. The Corporate Plan was agreed by Full Council in February 2011 alongside the Budget for the same period. The Council agreed some further targets at its Annual Meeting in May.
3. Following the Quarter 1 Overview and Scrutiny Committee meetings, an updated version of the Corporate Plan was published on the Council's website incorporating those further targets agreed in May as well as a number of new or revised target measures.



### Performance in Quarter 2 2011/12 (1st July to 30th September)

4. The performance report attached sets out progress against targets and performance indicators for the period.
5. An exceptions summary is included for those annual targets by service. 'Exceptions' are defined as those targets that are not meeting expected performance and those that have been achieved.
6. The Council agreed a set of 30 Key Performance Indicators (PIs) for 2011/12 to focus performance management on those issues that are important to local people and that give an overview of the Council's performance. Performance against these PIs is now reported in the main body of the text.
7. Each of the Corporate Plan targets is tagged with a status comment as either:

Achieved:	Target has been delivered successfully – as defined by the measure listed
On Target:	Confident target will be delivered as worded by year-end or by date specified.
Slippage Possible:	There are concerns about ability to deliver within the year
Will not meet target:	Either due to change in external circumstances or for internal reason e.g. resources, re-prioritised etc.

8. Indicators are identified by the following key:

-  Indicators that have met target
-  Those that have not met target

-   Direction of Travel (DoT) from the same quarter last year is shown by a tick for improvement, or a cross for deterioration. Arrows up or down also show whether figures have risen or fallen (better performance will be shown by increasing or decreasing figures for different indicators).

Performance information is published and updated each quarter as soon as full information for the Council has been internally agreed:

<http://performanceplus09.inphase.com/Hastings/PerformanceIndicators/1.htm>

9. Corporate Priorities - The targets show how we will be working to deliver our 6 overarching priorities during 2011/12, as set out below. The bracketed numbers included after each target show which priority the activity is contributing to.

Priority 1: To continue to do everything we can to promote economic growth, employment and economic inclusion in partnership with others and through leading work on the growth of the cultural economy

Priority 2: Improve the quality of life of local people by working closely with partners to make the town safe and clean

Priority 3: Making sure we're efficient, customer-focussed and a good organisation to work for

Priority 4: Promoting equality and an inclusive, supportive community and narrowing the gap – bringing the quality of life of people in the most deprived parts of Hastings and St Leonards up to those of the rest of the town, and the town up to county and national averages

Priority 5: Tackling climate change and making Hastings more environmentally sustainable

Priority 6: Establishing a culture of openness and transparency about everything the Council does, enabling local people to hold us to account

### **Current Consultation**

10. To assist the committees to undertake their Scrutiny role effectively and to enable them to input into decision making at an appropriate stage, current or forthcoming consultations due in the remainder of Quarter 3 are highlighted below.

11. Some of these consultations are under development or at proposal stage. Further details will be circulated via the Members bulletin and/or on the Council's website where appropriate:

[http://www.hastings.gov.uk/decisions\\_democracy/voting\\_petitioning\\_having\\_your\\_say/current\\_consultation/](http://www.hastings.gov.uk/decisions_democracy/voting_petitioning_having_your_say/current_consultation/)

### **Environmental Services:**

#### **Environmental Health/Waste**

Following work carried out through the Waste Advisory Group with Councillors and residents from the areas not receiving the Council's twin bin service, 3 small trials are being arranged to see whether seagull proof sacks can improve refuse and recycling and street cleanliness in the areas of the town still using black sacks. The areas involved include part of Bohemia, Silchester Road, and Emmanuel Road/Plynlimmon Road. Officers are engaging with residents in the areas directly involved in the trials. It is envisaged that the trials will commence shortly and that they will continue through into next spring. The results will be used to help inform the waste procurement process.

#### **Leisure/Play**

Seafront & St Johns Rd Play Spaces (Public Consultations)

Sport and Physical Activity Strategy - consulting with partners & local organisations

Play Day consultation - with local play organisations via Play Forum  
Active Hastings evaluation of Hearty Lives project will consult 299 local school children

Review of the Museum's Access and Learning Policy (TBC) - Local schools and learning providers, and the other organisations consulted during the preparation of the Policy in 2008 will be contacted.

#### Amenities

Consultation with Site Secretaries over a review of allotment rules, new tenancy agreement and changes to fees. The review of rules and agreement will take place before Christmas. Not clear as yet when we consult on proposed changes to fees.

Regeneration, Homes and Communities Services:

#### Housing

Consultation (TBC) on the council's housing renewal and regeneration plans for Central St Leonards will begin in Q3. This will take the form of a social survey in the 7 streets.

### Summary of Council-Wide Financial Information

12. Revenue Budget - At the end of quarter two a number of significant variations have been identified but the overall financial position is a balanced position of spend against budget.
13. The more significant variations include over £1 million of slippage on Area Based grant funded projects and possible savings on salaries as the proposed increase for those on lower incomes was not implemented.
14. Capital Programme – Following the paper to Cabinet in September the revised capital programme for 11/12 is estimated at £3,679K. It is anticipated that after applying capital receipts and grants the Council will have a borrowing requirement of £647K.

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#### Wards Affected

Ashdown, Baird, Braybrooke, Castle, Central St. Leonards, Conquest, Gensing, Hollington, Maze Hill, Old Hastings, Ore, Silverhill, St. Helens, Tressell, West St. Leonards, Wishing Tree

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#### Area(s) Affected

Central Hastings, East Hastings, North St. Leonards, South St. Leonards

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#### Policy Implications

Please identify if this report contains any implications for the following:

Equalities and Community Cohesiveness	Yes
Crime and Fear of Crime (Section 17)	Yes
Risk Management	Yes
Environmental Issues	Yes

Economic/Financial Implications	Yes
Human Rights Act	Yes
Organisational Consequences	Yes
Local People's Views	Yes

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### **Background Information**

Corporate Plan 2011/12 - 2013/14

HBC Budget 2011/12 - 2013/14

Both these documents are available from [www.hastings.gov.uk](http://www.hastings.gov.uk)

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### **Officer to Contact**

Mark Horan

[mhoran@hastings.gov.uk](mailto:mhoran@hastings.gov.uk)

01424 451485

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